

Knowledge Base Article

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Overview

This article provides step-by-step instruction for recording an **Outgoing ICPC** request to place a child outside Ohio and processing it through the **National Electronic Interstate Compact Enterprise (NEICE)** system, if available for the receiving state.

ICPC Security

- Any Worker with access to the case may view an ICPC record.
- Assigned workers (including the supervisory chain of command) can edit ICPC records for their own agency.
- ICPC and ICAMA ADCA Administrator can edit records for their own agency without assignment.

Recording ICPC Information

From the Ohio SACWIS home screen:

- 1. Click Case.
- 2. Click Workload.
- 3. Click the appropriate case number.

Home	Intake	Case	Provider	Financial	Administration
Workload Court Ca	alendar Placement Req	Jests			
Case Workload					
Caseworker:	0	Sort By: Case Name Asc	Filter		
 □ Test, Worker (25 cases) □ Sacwis, Susie / 123456 	- Open 02/07/2020 - ICPC				

The **Case Overview** screen appears.

4. Click **ICPC/ICAMA** in the navigation pane.



Case Overview Activity Log Attorney Communication Intake List Safety Assessment Substance Abuse Screening Forms/Notices Category/Pathway.Switch Safety Plan	CASE NAME / ID: Sacwis, Susie / 123456 ADDRESS: 123 Test Rd Test, Oh 12345 AGENCY: Test County Children Services Board PRIMARY WORKER: Assign Primary Worker	ICPC Open (02/07/2020) CONTACT: SUPERVISOR(S): Test. Supervisor		
Actuarial Risk Assessment		Test, Supervisor		
Family Assessment				
Ongoing Case A/I	Case Actions			
Specialized A/I Tool	View Case Information 0 Linked Cases Pr	rooram Categories Case Status History		
Law Enforcement	,,, _,, _			
Justification/Waiver	One or more active case members und	er age 22 is missing ICWA information in	Person Demographics	
Case Services				
Legal Actions				
Legal Custody/Status	Case members have unspecified relation	onships.		
Guardianship				
Initial Removal	Action Items	Caso Alorte	Dashboard	Assignments / Eligibility
Placement Request	Action recitis		Dusilbourd	Assignments / Engineerty
Placement/ICCA	No Action Items Found			
Residential Treatment Information				
Independent Living				
Case Plan Tools	Dismiss Action Items			
Visitation Plans				
Review Tools	Close			
Family Team Meeting	CROSE			
Safety Reassessment				
Reunification Assessment				
Case Conference Note				
Human Trafficking				
Child Fatality/Near Fatality ICPC/ICAMA				

The ICPC List grid appears.

- 1. From the **Incoming/Outgoing Placement Type** drop-down menu, select **Outgoing Placement for Another State**.
- 2. Click Add ICPC Information.

	ICPC / NEICE ID	Name	Sender / Recipient	Ohio Agency	Type / Status	Placement Resource	
<u>dit</u> iew	1111 / <u>AABB11</u>	Test, Child	Wyoming / Ohio	Test County Children Services Board	Incoming / Active		Ľ
ew	1212 / <u>AABB00</u>	Test, Child	Wyoming / Ohio	Test County Children Services Board	Incoming / Closed		

The ICPC Details screen appears, displaying the ICPC Details tab page.



3. Make a selection from the **Receiving State** drop-down menu.

Note: Once you select the Receiving State, if the selected state is part of the NEICE program, the following message will appear: *NEICE Program is available for the selected state*. This means the ICPC request and documents can be electronically exchanged with the Receiving State via the NEICE interface. If there is no message, the selected state is not yet participating in NEICE.

- 4. Enter the **County** where the prospective placement is located (Optional).
- 5. Make a selection from the drop-down menu under **Is this a Reg7 Priority Placement or a Reg 1 Intact Relocation?**

Note: If you hover on the information icon, you will see descriptions of Reg 1 and Reg 7. If neither of these applies, select **N/A**.

6. Enter the name of the **Receiving ICPC Coordinator Office**.

Note: If NEICE is available for the Receiving State, this field will be a dropdown menu from which you will select the appropriate ICPC Office. Once you make a selection, the **Office Address** will auto-populate for the selected Receiving ICPC Coordinator Office. If necessary, you have the option to change the address. If the Receiving State is not participating in NEICE, the **Receiving ICPC Coordinator Office** will be a text field and you will search for the Office Address by clicking **Add Address** and conducting a search.

7. Enter relevant information, if necessary, in the **Comments** text box.



ICPC Details Services & Documents	
Sending Details	
Receiving State: *	County:
Is this a Reg 7 Priority Placement or a Reg 1 Intact Relocation?	Office Address: An address for the sending ICPC office has not been added. Add Address
Comments:	✓ABC 1000

8. Click Add Child(ren).

Identifying Data		
Child(ren) Available for Placement		
Please specify at least one child for this ICPC record.		
Add Child(ren)		
Planning and Financial Responsibility		

The Add Children screen appears, displaying case members age 21 and under.

Adding a Child

- 1. In the **Available Child(ren)** grid, place a checkmark in the box beside the name(s) of the child(ren) to be considered for placement with the same provider.
- 2. Click Save.

Available Child(ren)		
•		Name
Test, Person / 123456 - Male Age 20 - 09/13/2003		
	Save	Cancel

The **ICPC Details** screen appears, displaying the information for the selected child(ren) in the **Identifying Data** grid.

Note: If any of the child's information is incomplete or incorrect, click the child's name hyperlink to update the person record.

3. Make a selection from the Child Legal Status drop-down menu.

Note: If the child's legal status has been recorded in Ohio SACWIS, the system will auto-populate the appropriate **Child Legal Status**.

- 4. In the Planning and Financial Responsibility grid, the Agency/Person responsible for planning for child(ren) field is auto populated with your agency's name, and the Location field with your agency's address. You have the option to make changes if necessary.
- 5. Record the **Contact Person** name and **Phone Number.**
- Make a selection from the drop-down menu under, Is the Agency/Person financially responsible for the child(ren) the same as the Agency/Person responsible for planning? If the answer is No, additional fields display for recording the Agency/Person financially responsible for child(ren), Contact Person, Phone Number, and Location.
- 7. In the **Placement Information** grid, make a selection from the **Type of care requested** drop-down menu.

Note: Depending on the selection you make from the Type of care requested drop-down menu, the screen expands to request additional information relevant to your choice. You will be given the option to **Search Provider** and/or **Search Person**.

- 8. Click, **Search Provider** or **Search Person**, to select the **Agency/Person child(ren) to be placed with**. The selected search screen will appear.
- 9. Perform the search.

Note: For more information on the search function, please see the following Knowledge Base article: <u>Using Search Functionality</u>.



hild(ren) Available for Placement		
Test, Person / 123456 - Male Age 20 - 09/13/2003		俞
Showing current information for this child.		
Hispanic/Latino:	Race:	
No	White	
ICWA Eligible:	Title IV-E Eligible:	
Pending	No	
US Citizen:		
Not recorded		
Child Legal Status:		
Add Child(ren)		
anning and Financial Responsibility		
ency/Person responsible for planning for child(ren):	Contact Person:	-
Test County Children Services Board		
none Number Extr	Location:	
	111 Test Rd	
	Test Oh 12345	
	Change Address Clear	
the Agency/Person financially responsible for the child(ren) the same as the	e Agency/Person responsible for planning?	
•		
cement Information		
be of care requested:		
Foster Care		
ency/Person child(ren) to be placed with:		
Id placement information by searching for and linking a provider profile or ofile.	a person	
Search Provider OR Search Person		

Note: Once the Person or Provider the child is to be placed with has been selected, the **ICPC Details** screen (**Placement Information** grid) will display information regarding the selected Person or Provider. If a Person was selected, you will have the option to **Add Second Person**, if applicable.

Placement Informa	ation	
Type of care request	ted:	
Foster Care		~
Person(s) child(ren)	to be placed with.	
Test, Person / 111		
Montgomery, AL 3	6130 - 1001	
Search Person	Add Second Person	
Optionally add a se	cond person involved in this placement.	

10. Click the Services & Documents tab at the top of the screen.

ICPC Details	Services & Documents			
Sending Details				
Receiving State: *	Alabama	~	County:	
NEICE Program	is available for the selected state.			

The ICPC Details screen appears, displaying the Services & Documents tab screen.

Completing the Services & Documents Tab

- 1. Enter the Name of Supervising Agency in Receiving State.
- 2. Click **Add Address** to search and select the address of the Supervising Agency, if necessary, the **Initial Report Type** from the drop-down menu, if applicable.
- 3. Make a selection from the **Supervisory Services** drop-down menu.
- 4. Make a selection from the **Supervisory Reports Frequency** drop-down menu.
- 5. Enter the **Sent Date**. The Sent Date is the date the initial ICPC Placement Request (100-A) is being sent to the other state.
- 6. Enter the Name of Sending Agency/Person (as signed).
- 7. Enter the **Date of Signature of Sending Agency/Person**, if applicable.
- 8. Enter the Name of Sending State ICPC Admin, Deputy, or Alternate (as signed).
- 9. Enter the Date of Signature of Sending State ICPC Admin, Deputy, or Alternate.



Note: Signature names and dates should match those on the 100A document. Therefore, these fields will be recorded after the 100A document has been generated and signed.

ICPC Details Services & Documents	
Services Details	
Name of Supervising Agency in Receiving State:	Supervising Agency Address:
	An address for the supervising agency can optionally be added.
	Add Address
nitial Report Type (if applicable):	Supervisory Services:
~	×
Sent Date:	
Name of Sending Agency/Person (as signed):	Date of Signature of Sending Agency/Person:
First name Last name	
Name of Sending State ICPC Admin, Deputy, or Alternate (as signed) :	Date of Signature of Sending State ICPC Admin, Deputy, or Alternate:
First name Last name	

Uploading Documents

1. On the **Services & Documents** tab, click **Upload Document** to attach the supporting documentation and forms for the **Outgoing ICPC Request**.

Documentation/Attachments			
No Documents Attached.			
Upload Document			

The Manage Documents screen appears.

2. Make a selection from the **Document Type** drop-down menu.



- 3. Enter the name of the document in the **Document Name** text box.
- 4. Select the document **Reference Person** from the drop-down menu.
- 5. Enter the **Date on Document**.
- 6. Click, **Browse**, to select the file to upload.
- 7. If necessary, enter narrative in the Comments text box.
- 8. Click, Save.

Maintain Document Information	
Document Category:	Document Type: *
Document Name: *	Date on Document: *
Reference Person:	
File to Attach: * Choose File Browse	
Comments: (expand full screen)	✓ ABC 500
Save	Cancel

The **ICPC Details** screen appears, displaying information about the uploaded document in the **Documentation/Attachments** grid.

Important: To send an ICPC Request through NEICE, each child in the ICPC record must have an uploaded 100A document with a **Document Type** of **Signed 100A Document**, and the child selected as the **Reference Person**. For multiple children, each 100A must be uploaded separately.

To be certain you have all the required documentation for the outgoing placement request, click the link (or icon beside it) titled, **Review the checklist resource**; you will be sent to the following Knowledge Base article: <u>ICPC Requirements Checklists</u>.

9. Complete any required information.



10. When all required information has been entered, change the status of the record from **Pending** to **Active** using the **Status** drop-down menu at the bottom of the page.

Documentation/Attachments			
No Documents Attached.			
Upload Document			
Not sure if you have all of the information you need for t	his placement? <u>Review the</u>	checklist resource	
Created By:		Created Date:	10/27/2023 09:40:11 AM
Modified By:		Modified Date:	10/27/2023 10:36:33 AM
	Status: * Active 🗸	Apply Save Cancel	

Important: Once the record is Active, the **Results & Decisions** tab displays. If the receiving state is *not* in NEICE, send the ICPC packet via the usual mail or email process. Once a response is received, go to the Results & Decisions Section to document the outcomes. If the receiving state is in NEICE, the next step is to create a request.

ICPC Details	Services & Documents	Results & Decisions
rvices Details	s	

11. Click Save.

The ICPC List grid appears.

ICPC	List ving (3) records:						
	ICPC / NEICE ID	Name	Sender / Recipient	Ohio Agency	Type / Status	Placement Resource	
edit view	1212 / create	Test, Person	Ohio / Alabama	Test County Children Services Board	Outgoing / Active		

Creating a NEICE Request

Follow these steps to create a **NEICE Request**.

1. Click, Create Request for the appropriate case within the ICPC List grid.

ICPC	List						
Show	ing (3) records:						
	ICPC / NEICE ID	Name	Sender / Recipient	Ohio Agency	Type / Status	Placement Resource	
<u>edit</u> <u>view</u>	1212 / <u>create</u> request	Test, Person	Ohio / Alabama	Test County Children Services Board	Outgoing / Active		

The **NEICE Communication Details** page displays, showing the information recorded in the ICPC record.

2. Review the information.

Note: If any information is incorrect, please return to the ICPC record and make corrections.

3. Enter any **Communication Comments**.

Communication cummary	
Communication Type:	
Placement Request Communication Comments: (expand full screen)	
	✓ABC
	1000

4. Click, Link Attachments.

Documentation/Attachments	s			
No Documents Attached.				
Link Attachments				

The **Attach Documents to Communication** screen appears, displaying the available documents that were uploaded in the ICPC record.



- 1. Place a checkmark in the box beside the documents you wish to send in the **Available Document(s)** grid.
- 2. Click, Link Selected Document(s).

Important: For the initial placement request or any subsequent communication, the total size of all attached documents may not exceed 10MB, so the file size should be minimized as much as possible. While the 100A documents must be attached to the initial request, you may need to send subsequent Additional Information communication(s) for any remaining documents to avoid exceeding the limit.

Avail	able Document(s)					
Show	wing 2 attachments:					
	Document Date: 10/27/2023 Reference Person:	Document Type: Signed 100A Document	Document Name: TEST 100A		TEST 100A.docx	
	Comments: TEST					
	Document Date: 10/27/2023 Reference Person:	Document Type: Signed 100B Document	Document Name: TEST 100B		TEST 100B.docx	
-	Comments: test					
			Link Selected Document(s)	Cancel		

The **NEICE Communication Details** screen appears, displaying the linked document(s) in the **Documentation/Attachments** grid.

3. Change the **Pending** status to **Completed** in the drop-down menu beside **Communication Status**.



Docu	mentation/Attachment	5			
Show	ing 3 attachments:				
<u>view</u>	Document Date: 10/27/2023 Reference Person:	Document Type: Additional Information	Document Name: Test	SNIPPING 12.png	
	Comments: TEST				
view	Document Date: 10/27/2023 Reference Person:	Document Type: Signed 100A Document	Document Name: TEST 100A	TEST 100A.docx	
	Comments: TEST				
view	Document Date: 10/27/2023 Reference Person:	Document Type: Signed 100B Document	Document Name: TEST 100B	TEST 100B.docx	
	Comments: test				
		Communication Status: *	Completed V Apply Sa	ve Cancel Send	

The **NEICE Details** screen appears, displaying a view option for the linked documents.

4. If you have ADCA Security, a **Send** button will display. Click **Send** to route the communication to the sending state via NEICE.

Note: After you click Send, the **NEICE Request Details** page appears; it displays the following confirmation message: **"Communication has been sent."**

Note: If you do not have ADCA security, click **Save** and notify your agency's ADCA the communication is ready to be sent.

<u>view</u>	Document Date: 10/27/2023 Reference Person:	Document Type: Signed 100B Document	Document Name: TEST 100B	TEST 100B.docx	
	Comments: test				
		Communication Status: *	Completed V Apply	Save Cancel Send	

The NEICE Request Details screen appears.

5. Click Close.

O Your data	has been saved.				3
Communicat	ions Attachment	ls			
NEICE Requ	est Communication	s			
Showing 1 co	ommunications:				
		Communication Status	Date	Communication Type	
edit	Completed			Placement Request	
Communio test test	cation Summary:				
Communicati	on Type:				
			cation		
			Close		

The ICPC List page appears displaying a NEICE ID.

1. Click edit.

ICPC	List						
Show	ing (3) records:						
	ICPC / NEICE ID	Name	Sender / Recipient	Ohio Agency	Type / Status	Placement Resource	
edit view	1212 /	Test, Person	Ohio / Alabama	Test County Children Services Board	Outgoing / Active		

The ICPC Details screen appears.

2. Click the **Results & Decisions** tab.



Completing the Results & Decisions Tab

Note: When the Home Study Response is received from the other state through NEICE, some of the fields on the ICPC Details page will be automatically completed. If the receiving state is not in NEICE, you will need to manually enter all the applicable fields. Return to the **Results and Decisions** page to document any developments, such as placement or termination of the ICPC.

The ICPC Details screen displays the Results & Decisions tab page.

Note: In the **Results & Placement Decisions** grid, complete each field as applicable for each child.

- 3. Document the Receiving State's decision as to whether **Placement may be made**.
- 4. Enter the **Signature date for 100A**.
- 5. Record the Name of Receiving State Compact Administrator, Deputy or Alternate (as signed on the 100A) and corresponding Signature date for 100A.
- 6. Enter the **Date the signed 100A was received** to document when this information was provided by the Receiving State.
- 7. Enter the date **Home Study Narrative received** to document when this information was provided by the Receiving State.
- 8. If the child is placed with the approved resource, record **Date child placed**.
- 9. If the child is placed with the approved resource, record the **Date of 100B showing** placement.
- 10. To terminate the ICPC for the child, enter the **Termination Date**.

Note: When the Termination Date is recorded, additional fields display to record the **Date the 100B/termination was sent** to the Receiving State, and **Termination reason**.

- 11. Enter the name of the Receiving State Contract Administrator, Deputy or Alternate (as signed on the 100A).
- 12. Once the termination has been recorded for all the children in the ICPC record and all work for the request is complete, the **Status** may be changed from **Active** to **Closed**, by selecting the value in the drop-down menu at the bottom of the page.
- 13. You may enter any information or comments in the **Remarks** text box.
- 14. Click Save.



ote: Placement results and decision Test, Person - I			
Test, Person -	is documented per child within the sibling group	L.	
	Male Age 20 - 09/13/2003		
placement may be made?	Signature date for 100A:	Date the signed 100A was received:	Home Study Narrative received: 1
~			
Date child placed:	Date of 100B showing placement:		
Fermination Date:	Date the 100B/termination was sent:		
10/27/2023	10/27/2023		
Yame of Receiving State Compact Ar	✓ dministrator, Deputy or Alternate (as signed on		
ne rooaj:			

Creating a Communication

When it is necessary to provide information or documents to the receiving State, you will create a communication on the **NEICE Request Details** page.

Note: Any worker can go directly to the NEICE Request Details page by clicking on the **NEICE ID** in the **ICPC List** within the case.



ICPC	List						
Show	ving (3) records:						
	ICPC / NEICE ID	Name	Sender / Recipient	Ohio Agency	Type / Status	Placement Resource	
<u>edit</u> <u>view</u>	1212 / <u>AABB00</u>	Test, Person	Ohio / Alabama	Test County Children Services Board	Outgoing / Active		

OR,

ADCA can also get there from Administration>Utilities>NEICE Requests>Outgoing NEICE Requests.

Home	Intake	Case		Provider		Financial		Administration	
Staff Maintenance	Reports	Training Utilities							
\leftrightarrow									
Associate Case Maintain PSA AP Workload	Outgoing NEICE F	Requests Filter Criteria	Requests						
Restrict Case/Intake	NEICE ID:				Ohio Ageno Test	zy: County Children Servi	ces Board		~
P MELLE REQUESIS	Child Name:		Pe	rson Search					
	Receiving State:			~	Date Range	of Most Recent Activity:			
	Show only requ Include Closed	ests with pending communication	S		From Date		To Date		
	Sort By: Latest Comm Filter Clea	unication Date		~					
	Outgoing NEICE	Requests							
	Result(s) 1 to 7 of 7	/ Page 1 of 1 Child(ren) Name(s)	Receiving State	Date Sent		Status	Placement Res	ource	
	view draft	Test, Person	Alabama	10/27/2023	Placement Rec Sent 10/27/202	juest - 3		Acti	ons -

1. On the **NEICE Request Details** page, make a selection from the **Communication Type** drop-down menu.



2. Click Create Communication.

	Communication Status	Date	Communication Type
edit	Completed		Progress Report Response
Ohio has edit	been in contact with family via phone as we are not doing fa	ace to face visits due to COVID-1	9 restrictions at this time. See report of contacts. Placement Request Update

The NEICE Communication Details screen appears.

- 3. Enter narrative in the **Communication Comments** text box (**Communication Summary** grid).
- 4. Click Link Attachments.

Communication Summary	
Communication Type:	
Status Report Request	
Communication Comments: (expand full screen)	
	✓ABC
	1000
Documentation/Attachments	
No Documents Attached.	
Link Attachments	

The **Attach Documents to Communication** screen appears, displaying a list of available documents that can be added to the communication.

- 1. Place a checkmark in the check box beside each document you wish to add.
- 2. Click, Link Selected Document(s).



Avai	lable Document(s)				
Sho	wing 3 attachments:				
	Document Date: 10/28/2020 Reference Person:	Document Type: Progress Report Document	Document Name: Activity Logs	<u>Activity</u> Logs.pdf	
	Document Date: 03/30/2020	Document Type: Signed 100A Document	Document Name: Approved 100-A	100-A Approve Interstate Com n_the_Placem Children_ICPC 2020.pdf	d ppact_o ent_of 03-30-
	Reference Person:				
	Document Date: 03/30/2020	Document Type: Home Study of Placement Resource Documentation	Document Name: Home Study	Home S Interstate_Com n_the_Placemu Children_ICPC	<u>tudy</u> <u>ppact_o</u> ent_of
	Reference Person:			<u>2020.pdf</u>	
		Links	Selected Document(s)	Cancel	

The **NEICE Communication Details** screen appears, displaying the linked document(s) in the **Documentation/Attachments** grid.

Note: If you have mistakenly attached a document(s), you can click, **unlink**, to remove it from the communication.

3. Select, **Completed**, from the Communication Status drop-down menu.

ink Document Date: 10/28/2020 Reference Person:	Document Type: Progress Report Document	Document Name: Activity Logs	<u>Activity</u> Logs.pdf
link Document Date: 03/30/2020 Reference Person:	Document Type: Signed 100A Document	Document Name: Approved 100-A	100-A Approved Interstate_Compact_o n_the_Placement_of_ Children_ICPC 03-30- 2020.pdf
nlink Document Date: 03/30/2020	Document Type: Home Study of Placement Resource Documentation	Document Name: Home Study	Home Study Interstate_Compact_o n_the_Placement_of_ Children_ICPC 03-30- 2020.pdf
Reference Person:			

The **NEICE Communication Details** screen appears.

If you have ADCA Security, a **Send** button will display.



4. Click **Send** to send the communication to the sending state via NEICE.

Important: If you do not have ADCA security, click Save and notify your agency's ADCA the communication is ready to be sent.

If you need additional information or assistance, please contact the OFC Automated Systems Help Desk at <u>sacwis_help_desk@childrenandyouth.ohio.gov</u>.

